

## Exchange & Return Policies

Sambo-USA Sporting Goods is committed to provide the best customer service. We want to create an easy exchange/return system for our customer. Please simply follow our policies below for any exchange or return request

### All Clearance items are **Non-Returnable & Non-Exchangeable**

#### No exceptions.

*Please pay careful attention when ordering these items.*

### Exchange Policy

*The following does not apply to clearance or any sale items:*

Please send all exchanges back with a copy of the original invoice that notes what the items are to be exchanged for. Once inspected a replacement will be shipped to you immediately. There is an **\$8.50** shipping charge for *all* exchanges, except if there was an error on your order that was our fault, or you received a defective item. You may either send either a check with your exchange, or a note that gives us permission to charge your credit card on file in the amount of \$8.50.

All exchanges must be made within 30 days of purchase. Please check your merchandise as soon as you receive it to ensure that everything has arrived as ordered and is functioning properly. Failure to promptly check your equipment and uniforms will **not** result in an extension beyond 30 days. No exceptions. All exchanges must be unused, in the same condition they were shipped out in, and must be folded neatly if uniforms. Any stains, scratches, or other marks may result in either refusal of exchange or a restocking fee. No exceptions.

### Return Policy

*The following does not apply to clearance & final sale items:*

Please send all returns back with a copy of the original invoice that notes that you would like to return the enclosed items. Once inspected a credit will be issued to you immediately on the same card the items were originally purchased on, and a copy of your receipt will be sent in the mail. **YOU MUST HAVE A COPY OF YOUR INVOICE FOR ALL RETURNS.** No exceptions!

All returns must be made within 30 days of purchase. Please check your merchandise as soon as you receive it to ensure that everything has arrived as ordered and is functioning properly. Failure to promptly check your equipment and uniforms will **not** result in an extension beyond 30 days. No exceptions. All returns must be unused, in the same condition they were shipped out in, and must be folded neatly if uniforms. Any stains, scratches, or other marks may result in either refusal of exchange or a restocking fee. No exceptions.

### Sale Items

Items that are currently on sale (not to be mistaken for Clearance and Final Sale items) are all returnable according to our normal return policy and within 30 days of purchase. Items that are currently on sale may be exchanged, but will incur a shipping charge of **\$8.50** for any exchanges made. Please check your merchandise as soon as you receive it to ensure that everything has arrived as ordered and is functioning properly. Failure to promptly check your equipment and uniforms will **not** result in an extension beyond 30 days. No exceptions. To exchange an item currently on sale, please include a copy of the original invoice and note what you are exchanging for in addition to a check or money order for **\$8.50** to cover

shipping. You may also note that we may charge your credit card on file in this amount if you prefer not to send a check. All items sent back must be unused and in the same condition they were shipped out in, otherwise a refusal of exchange may apply.

Mail All Items Back To:  
AF International Sporting Goods Inc. 28E Chimney Rock Rd. Bridgewater, NJ 08807 USA  
All mailing services are acceptable. Don't forget to include your invoice copy and a note!